

# Scotiabell Inc.

The C. Arthur Scott Company since 1922

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August 24, 2020

Dear Neighbours and Community of Canmore;

Our company installed the cast bell system at The Shrine Church of Our Lady of the Rockies. During the early morning of August 24, 2020 the bells were unintentionally activated and we are deeply sorry for this mistake.

We had acquired the assistance of an associate in a much earlier time zone to review our control settings and he did not realize the bells were connected - He does now! We are working on a solution so that this type of oversight will not happen again.

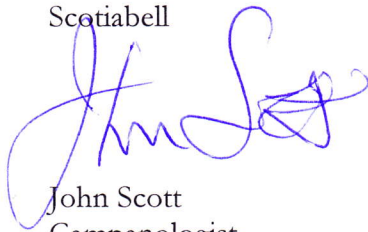
I know that new bells add a different sound, but rest assured, we are taking great steps to minimize the introduction.

During this installation it was necessary to ring the bells much more than normally and your patience is very much appreciated. We still have a few more adjustments to do, but they will be done during hours well into the day and observing as little as possible.

Once again, we apologize for the inappropriate bell ringing and sincerely wish that everyone can enjoy the bells as they are used in a traditional manner.

Sincerely,

Scotiabell



John Scott  
Campanologist